

National Installation & Service Management Plans



	Starter	Gold	Platinum
Appia Life V 1gr	\$575	\$765	\$995
Appia Life S 1gr	\$495	\$655	\$895
Appia Life Compact V 2gr	\$800	\$1045	\$1350
Appia Life Compact S 2gr	\$745	\$960	\$1200
Appia Life V 2gr	\$850	\$1095	\$1395
Appia Life S 2gr	\$825	\$985	\$1250
Appia Life V 3gr	\$905	\$1315	\$1695
Appia Life XT 2gr	\$880	\$1265	\$1650
Aurelia Wave T3 2gr	\$1760	\$2365	\$2995
Aurelia Wave Digit 2gr	\$1210	\$1595	\$2000
Aurelia Wave V 2gr	\$1020	\$1320	\$1700
Aurelia Wave S 2gr	\$795	\$1045	\$1350
Aurelia Wave T3 3gr	\$2090	\$2750	\$3450
Aurelia Wave Digit 3gr	\$1430	\$1870	\$2450
Aurelia Wave V 3gr	\$1180	\$1540	\$2000
Aurelia Wave S 3gr	\$965	\$1210	\$1625
Aurelia II Digit 4gr	\$1450	\$1880	\$2550
Prontobar Touch 1 Step	N/A	N/A	\$2650
Prontobar Touch 2 Step	N/A	N/A	\$2250
Mythos & Mythos II Grinder	N/A	\$425	N/A
All Other Grinders	N/A	\$95	N/A
Oscar II	N/A	\$195	N/A
Musica (Pour Over)	N/A	\$385	N/A
Musica (Direct)	N/A	\$575	N/A

Victoria Arduino

since 1905

	Starter	Gold	Platinum
VA388 Black Eagle 2gr	N/A	N/A	\$3500
VA388 Black Eagle 3gr	N/A	N/A	\$4100
Eagle One 2gr	\$1650	\$2200	\$2750
Eagle One 3gr	\$1985	\$2650	\$3300
VA358 White Eagle Digit 2gr	\$1080	\$1400	\$1820
VA358 White Eagle Digit 3gr	\$1270	\$1645	\$2415
VA Adonis 2gr	\$1485	\$1980	\$2475
VA Adonis 3gr	\$1730	\$2310	\$2885
VA Athena Leva 2gr	\$920	\$1225	\$1525
VA Athena Leva 3gr	\$1115	\$1485	\$1845

Platinum

- Single Point of Contact for all Service Needs •
- Receive and Inspect Machine for Damage •
 - Bench Test Machine •
- Installation Coordination of Facilities •
 - Water Quality/Clarity Test •
 - Professional Installation* •
- Equipment Maintenance Training •
- 24 Hour Business Day Response •
- Automatic Warranty Claim Processing •
- Free Installation of Water Softening System •
 - Guaranteed No Freight Damage •
- Lifetime Warranty on Copper Boilers •
 - **1 Year Labor Warranty**** •
 - **1 Courtesy/Nuisance Call** •
- **1 Preventive Maintenance for Traditionals - Parts Included** •
- **3 Preventive Maintenance for Supers - Parts Included** •

Gold

- Single Point of Contact for all Service Needs •
- Receive and Inspect Machine for Damage •
 - Bench Test Machine •
- Installation Coordination of Facilities •
 - Water Quality/Clarity Test •
 - Professional Installation* •
- Equipment Maintenance Training •
- 24 Hour Business Day Response •
- Automatic Warranty Claim Processing •
- Free Installation of Water Softening System •
 - Guaranteed No Freight Damage •
- Lifetime Warranty on Copper Boilers •
 - **1 Year Labor Warranty**** •
 - **1 Courtesy/Nuisance Call** •

Grinders, Oscar II & Musica - Installation and setup services are not included; Parts & Labor Warranty Offsite

Starter

- Single Point of Contact for all Service Needs •
- Receive and Inspect Machine for Damage •
 - Bench Test Machine •
- Installation Coordination of Facilities •
 - Water Quality/Clarity Test •
 - Professional Installation* •
- Equipment Maintenance Training •
- 24 Hour Business Day Response •
- Automatic Warranty Claim Processing •
- Free Installation of Water Softening System •
 - Guaranteed No Freight Damage •
- Lifetime Warranty on Copper Boilers •
 - **No Labor Warranty** •

Starter Plans are not available everywhere and must be verified by Nuova Distribution USA prior to sale. Recommended only for food trucks, mobile, or remote locations.

* Beyond Point Charges: Extra charges will apply for installations that require: (1) more than 3 hours of travel time, or (2) security clearance (airports, military bases, etc.), or (3) alternative transportation methods (ferry, boat, airplane, etc.)

* Overtime charges: Installation and warranty service must occur during regular business hours (Monday through Friday, 8AM to 5PM). Additional charges will apply for installations and warranty service outside of regular business hours.

** All service plans include the Standard Dealer Warranty - 2 year parts warranty on espresso equipment and 1 year parts warranty on other equipment.